

Attorney Docket No: SIEB017/01US

Box Patent Application Commissioner for Patents Washington, D.C. 20231

UTILITY PATENT APPLICATION TRANSMITTAL

Transmitted herewith for filing is a U.S. Non-Provisional Utility Patent Application entitled:

SMART SCRIPTING CALL CENTERS

including:

- [x](44) pages of description (before the claims);
- $[\mathbf{x}]$ (4) pages of claims ((22) total claims; (2) independent claims);
- One (1) Sheet of Abstract; $[\mathbf{x}]$
- (10) sheets of formal drawings including Figures 1-10; and $[\mathbf{x}]$
- Preliminary Amendment. $[\mathbf{x}]$

[X] This application is being filed without a filing fee. Issuance of a Notice to File Missing Parts of Application is respectfully requested.

Please direct all correspondence concerning this application to:

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Respectfully submitted,

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PAT*NT